



# SAMARA

KAROO RESERVE

## RACK RATES

01 November 2023 - 31 October 2024

[WWW.SAMARA.CO.ZA](http://WWW.SAMARA.CO.ZA)



# KAROO LODGE

SAMARA  
KAROO RESERVE

Encircled by a natural amphitheatre of mountains, this lovingly-restored farmstead sits in complete serenity with its wild surrounds. Closed for extensive refurbishments from 06 May 2023, Karoo Lodge reopens on 15 December 2023 with 10 suites sleeping up to 24 guests.



## KAROO SUITE x 8

Standalone suite in a traditional Karoo style with private wraparound verandah, outdoor shower and magnificent views. Each suite sleeps 2 guests.

High Season 01 Nov 23 - 14 Dec 23	Peak Season 15 Dec 23 - 09 Jan 24	New High Season 10 Jan 24 - 30 Apr 24 01 Aug 24 - 31 Oct 24	Low Season 01 May 24 - 31 Jul 24
Closed	<b>R 14,500</b> Rate is per person sharing	<b>R 13,500</b> Rate is per person sharing	<b>R 11,000</b> Rate is per person sharing



## KAROO FAMILY SUITE x 2

Standalone suite with two interleading en-suite bedrooms sharing a living room, private wraparound verandah and magnificent views. Each suite sleeps 4 guests.

High Season 01 Nov 23 - 14 Dec 23	Peak Season 15 Dec 23 - 09 Jan 24	New High Season 10 Jan 24 - 30 Apr 24 01 Aug 24 - 31 Oct 24	Low Season 01 May 24 - 31 Jul 24
Closed	<b>R 58,000</b> Rate is per unit	<b>R 54,000</b> Rate is per unit	<b>R 44,000</b> Rate is per unit

## RATES INCLUDE

- ✓ Access to 67,000 acres of exclusive born-again wilderness
- ✓ Luxury en-suite accommodation as specified
- ✓ Twice daily game drives with experienced guide and tracker
- ✓ Spekboom planting experience
- ✓ Guided bush walks and wildlife tracking\*
- ✓ Access to ongoing conservation activities\*
- ✓ Transfers between lodges and Samara's airstrip

- ✓ Three meals and game drive snacks daily
- ✓ Soft drinks, house wines and selected spirits and beers
- ✓ Specialty teas and local coffee
- ✓ Children's activity programme
- ✓ Telephone calls
- ✓ Value Added Tax at 15%

\*Subject to availability. Terms & conditions apply.

## RATES EXCLUDE

- ✗ Conservation contribution of R450 per person per night
- ✗ Transfers to/from the Samara property
- ✗ Specialised activities e.g. star bed, fly camping
- ✗ Spa treatments and massages
- ✗ Fine wines and premium brand spirits
- ✗ Laundry
- ✗ Gift shop purchases
- ✗ Gratuities
- ✗ Child-minding (R300/hour)

## VALUE-ADD OFFER

Book a Karoo Family Suite for a minimum of 3 nights and enjoy the complimentary use of a private vehicle for the duration of your stay.\*

## CHILD POLICY

Children of all ages are welcome at Karoo Lodge. We recommend that families book into a Karoo Family Suite which sleeps up to 4 adults and 1 child under 12. A limited number of Karoo Suites also offer the option of adding 2 extra single beds/cots for up to 2 children under 12. View our full child policy on p.4.

# THE MANOR

SAMARA  
KAROO RESERVE

A striking oasis in the semi-desert Karoo landscape, The Manor is an elegant villa in a Karoo contemporary style. Comprises 4 suites sleeping up to 8 guests. Minimum 2-night stay.



## EXCLUSIVE-USE

Exclusive-use of The Manor including four suites and all communal areas, as well as private vehicle, guide & chef. The Manor sleeps up to 8 guests.

High Season	Peak Season	New High Season	Low Season
01 Nov 23 - 14 Dec 23	15 Dec 23 - 09 Jan 24	10 Jan 24 - 30 Apr 24 01 Aug 24 - 31 Oct 24	01 May 24 - 31 Jul 24
<b>R 78,000</b> 1-6 guests	<b>R 120,000</b> 1-8 guests	<b>R 84,000</b> 1-6 guests	<b>R 78,000</b> 1-6 guests
<b>R 12,995</b> 7th & 8th guest		<b>R 13,495</b> 7th & 8th guest	<b>R 11,995</b> 7th & 8th guest



## MANOR SUITE x 4

Suite within The Manor with shared use of the villa and private verandah with garden and mountain views. Each suite sleeps 2 guests.

High Season	Peak Season	New High Season	Low Season
01 Nov 23 - 14 Dec 23	15 Dec 23 - 09 Jan 24	10 Jan 24 - 30 Apr 24 01 Aug 24 - 31 Oct 24	01 May 24 - 31 Jul 24
<b>R 13,000</b> Rate is per person sharing	N/A Manor reserved for exclusive-use	N/A Manor reserved for exclusive-use	N/A Manor reserved for exclusive-use

## RATES INCLUDE

- ✓ Access to 67,000 acres of exclusive born-again wilderness
- ✓ Luxury en-suite accommodation as specified
- ✓ Twice daily game drives with experienced guide and tracker
- ✓ Spekboom planting experience
- ✓ Guided bush walks and wildlife tracking\*
- ✓ Access to ongoing conservation activities\*
- ✓ Transfers between lodges and Samara's airstrip

- ✓ Three meals and game drive snacks daily
- ✓ Soft drinks, house wines and selected spirits and beers
- ✓ Specialty teas and local coffee
- ✓ Children's activity programme
- ✓ Telephone calls
- ✓ Value Added Tax at 15%

\*Subject to availability. Terms & conditions apply.

## RATES EXCLUDE

- ✗ Conservation contribution of R450 per person per night
- ✗ Transfers to/from the Samara property
- ✗ Specialised activities e.g. star bed, fly camping
- ✗ Spa treatments and massages
- ✗ Fine wines and premium brand spirits
- ✗ Laundry
- ✗ Gift shop purchases
- ✗ Gratuities
- ✗ Child-minding (R300/hour)

## LONG-STAY OFFER

Book The Manor on an **exclusive-use** basis for 5 or more nights and enjoy **10% off** your stay.

## CHILD POLICY

Children of all ages are welcome at The Manor when booked on an exclusive-use basis. Regrettably, **children under 14 are not permitted at The Manor when booked on a shared-use basis.** View our full child policy on p.4.

# PLAINS CAMP

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An explorer-style camp evoking the time of mobile safaris with an emphasis on "wildness as luxury", this off-grid safari experience focuses on walking safaris and reconnecting with Nature in elegant simplicity. Comprises 4 tented suites sleeping up to 8 guests. Minimum 2-night stay.



## TENTED SUITE x 4

Tented suite with en-suite bathroom, outdoor shower, fireplace and indoor/outdoor seating area overlooking the serene Karoo landscape. Each suite sleeps 2 guests.

High Season	Peak Season	New High Season	Low Season
01 Nov 23 - 14 Dec 23	15 Dec 23 - 09 Jan 24	10 Jan 24 - 30 Apr 24 01 Aug 24 - 31 Oct 24	01 May 24 - 31 Jul 24
<b>R 12,000</b> Rate is per person sharing	<b>Closed</b>	<b>R 12,500</b> Rate is per person sharing	<b>R 11,000</b> Rate is per person sharing



## EXCLUSIVE-USE

Exclusive-use of Plains Camp including four tented suites, communal mess tent, as well as private vehicle, guide & chef. Plains Camp sleeps up to 8 guests.

High Season	Peak Season	New High Season	Low Season
01 Nov 23 - 14 Dec 23	15 Dec 23 - 09 Jan 24	10 Jan 24 - 30 Apr 24 01 Aug 24 - 31 Oct 24	01 May 24 - 31 Jul 24
<b>R 66,000</b> 1-6 guests	<b>Closed</b>	<b>R 68,000</b> 1-6 guests	<b>R 60,000</b> 1-6 guests
<b>R 9,995</b> 7th & 8th guest		<b>R 10,495</b> 7th & 8th guest	<b>R 9,995</b> 7th & 8th guest

## RATES INCLUDE

- ✓ Access to 67,000 acres of exclusive born-again wilderness
- ✓ Luxury en-suite tented accommodation as specified
- ✓ Daily morning bush walk with experienced guide and tracker
- ✓ Daily afternoon game drive with experienced guide and tracker
- ✓ Internal transfer to Plains Camp
- ✓ Three meals and safari activity snacks daily
- ✓ Soft drinks, house wines and selected spirits and beers
- ✓ Specialty teas and local coffee
- ✓ Use of a pair of binoculars per suite per stay
- ✓ Value Added Tax at 15%

## RATES EXCLUDE

- ✗ Conservation contribution of R450 per person per night
- ✗ Transfers to/from the Samara property
- ✗ Fine wines and premium brand spirits
- ✗ Gift shop purchases
- ✗ Gratuities
- ✗ Items which are not available at Plains Camp, including Wifi, spa treatments and massages, star bed, fly camping, laundry service, telephone calls and Spekboom planting experience

## BEST OF BOTH OFFER

Combine a **minimum 2-night stay at Plains Camp** with a **minimum 3-night stay** at either The Manor or Karoo Lodge and enjoy **15% off** your stay.

## CHILD POLICY

Given the nature of Plains Camp as an unfenced explorer-style camp with a focus on bush walks and wildlife tracking in Big Five territory, **children under the age of 16 are not permitted**. View our full child policy on p.4.

## CONSERVATION CONTRIBUTION NOT INCLUDED IN RATES ABOVE

*R450 per guest per night, applicable to all lodges*

Every Samara guest helps to further our conservation journey through the conservation contribution. This contribution funds anti-poaching and rhino protection efforts, land restoration, community initiatives, climate change adaptation and other wildlife projects through Samara's registered public benefit organisation, The Friends of Samara Trust. Learn more [here](#).

## CHILD POLICY

### Karoo Lodge

Children of all ages are welcome at Karoo Lodge. However children under 8 years old are not permitted on scheduled game drives with other guests.

Shorter "bumble" drives are on offer to families with young children mid-morning once the scheduled game drive has returned to the lodge.

A children's programme and use of the Cubs' Den is available to children of all ages.

A private vehicle for families can be booked by prior arrangement, subject to availability and at extra cost (please enquire with Reservations at the time of booking).

### Karoo Family Suite

- ✓ The quoted rate applies to 1-4 guests irrespective of age.
- ✓ The maximum capacity of the Karoo Family Suite is 4 guests in the two bedrooms plus 1 child under the age of 12 on an extra bed in the shared living area.
- ✓ Any children over and above the maximum 4 guest capacity, limited to one child, benefit from the following discounts: children before their 3rd birthday stay free, and children between their 3rd and 12th birthday pay 50% of the per person Karoo Suite rate.
- ✓ Any guests over and above the maximum 4 guest capacity, who are aged 12 or older, must take their own room at adult rates.
- ✓ 3 or more adults are not permitted to share a room.
- ✓ Guests booked into a Karoo Family Suite for a minimum of 3 nights enjoy the complimentary use of a private vehicle, subject to availability.

### Karoo Suite

- ✓ Two extra beds may be accommodated in a limited number of Karoo Suites, for use by 2 children under 12 sharing with 2 adults.
- ✓ Children before their 3rd birthday, sharing with 2 adults, stay free.
- ✓ Children between their 3rd and 12th birthday, sharing with 2 adults, pay 50% of the adult rate.
- ✓ Guests aged 12 and over must take their own room at adult rates.
- ✓ 3 or more adults are not permitted to share a room.

### The Manor exclusive-use

Children of all ages are welcome at The Manor when it has been booked exclusively. A bespoke programme of activities will be discussed with you by your private guide.

The quoted exclusive-use rate applies to 1-6 guests (high & low season) or 1-8 guests (peak season) irrespective of age.

In high & low season, any children over and above the minimum 6 guest requirement benefit from the following discounts: children before their 3rd birthday stay free, and children between their 3rd and 12th birthday pay 50% of the extra person (7th & 8th guest) rate.

### Manor Suite

When a Manor Suite has been booked on a shared-use basis, children under the age of 12 are not permitted.

3 or more adults are not permitted to share rooms.

### Plains Camp

Given the nature of Plains Camp as an unfenced explorer-style camp with a focus on bush walks and wildlife tracking in Big Five territory, children under the age of 16 are not permitted.

3 or more adults are not permitted to share a tent.

## ARRIVAL & DEPARTURE TIMES

Karoo Lodge/The Manor	Check-in at 14:00	Check-out by 11:00
Plains Camp	Check-in at 13:00	Check-out by 11:00

## SPECIAL OFFERS

Specials cannot be combined with other offers, discounts, promotions or credits and are subject to change without prior notice.

## SINGLE SUPPLEMENT

Plus 50% of per person sharing rate. Does not apply to The Manor exclusive-use or Plains Camp exclusive-use.



# BOOKING & CANCELLATION POLICY

## General

Rates are quoted and payable in South African Rand (ZAR).

Rates and policies are subject to change without notice.

Guests are required to take out comprehensive travel insurance covering trip cancellation and curtailment, personal accidents, medical and emergency expenses and loss, theft or damage to personal effects.

## Standard Policy

Reservations are not secured until a deposit has been paid.

A 50% deposit of the total accommodation amount, conservation contribution and any road transfers organised by Samara is payable within 14 days of date of confirmation of the reservation. Samara reserves the right to release the reservation without notice should payment not be received.

The remaining 50% is due 30 days prior to arrival.

Reservations made within 30 days of arrival date must be confirmed by full payment within 48 hours.

All reservation requests, confirmations and cancellations will be valid only if in writing.

Reservations cancelled 46+ days prior to arrival will not incur a cancellation fee, except if payment has already been made, in which case a 5% fee of the amount already paid will be charged to cover credit card/bank fees.

Reservations cancelled 45-21 days prior to arrival will be charged at 50% of the accommodation and conservation contribution amount.

Reservations cancelled within 20 days of arrival will be charged at 100% of the accommodation and conservation contribution amount.

## COVID-19 & Force Majeure

Should a guest be unable to redeem their confirmed and paid-for reservation due to a legitimate COVID-19 or Force Majeure reason, the guest shall be entitled to postpone their travel dates for up to 24 months from original date of travel without incurring cancellation fees.

The postponed reservation will be honoured at the rate at which the original reservation was made, subject to the new travel dates falling into the same rate season (high, low or peak) as the original reservation.

Should the postponed reservation be rescheduled for new travel dates which fall into a different rate season to the original reservation, or for a different accommodation type, guests will be liable for the difference in rate. In the event that the postponed reservation is less than the original reservation rate, the guest will benefit from a credit of the difference to be spent at Samara.

Reservations cancelled for a legitimate COVID-19 or Force Majeure reason up to 14 days before arrival will be refunded at 100% of the total reservation value, with the following provisos:

- Reservations already paid for will incur a 5% fee of the amount already paid to cover credit card/bank fees.
- Peak season reservations will be processed in accordance with Samara's Peak Season Policy.
- Written evidence to support the legitimacy of a guest's reason for cancellation or postponement must be provided. Cancellation for any non-COVID-19 or Force Majeure reason will be processed in accordance with Samara's Standard Policy.

## Peak Season Policy

Reservations are not secured until a deposit has been paid.

An initial non-refundable deposit of 1 night's accommodation and conservation contribution amount is payable within 14 days of date of confirmation of the peak season reservation. Samara reserves the right to release the reservation without notice should payment not be received.

The balance of the payment falls due on 1 September of the same year as the start of the applicable peak season.

Any cancellation after this date shall be processed as follows, with the applicable percentage cancellation fee applied to the total reservation and conservation contribution value less the non-refundable deposit (the balance of payment):

- Peak season reservations cancelled 46+ days prior to arrival will not incur a cancellation fee on the balance of payment, except if payment has already been made, in which case a 5% fee of the amount already paid will be charged to cover credit card/bank fees.

- Peak season reservations cancelled 45-31 days prior to arrival will be charged at 50% of the total accommodation and conservation contribution amount less the non-refundable deposit.

- Peak season reservations cancelled within 30 days of arrival will be charged at 100% of the total accommodation and conservation contribution amount less the non-refundable deposit.

Peak season reservations made after 1 September 2023 for travel dates in that year's peak season must be confirmed by full payment within 7 days.

## TRANSFERS

Road transfers with reputable third-party charter companies can be arranged on request at additional cost. Any third-party quotes are given subject to change without notice.

Contact details of accredited air charter companies can also be provided. Samara has a dirt airstrip and the nearby town of Graaff-Reinet has a tarred runway.

A cancellation fee may be incurred if a confirmed charter is cancelled by the client. This is at the sole discretion of the third-party provider.

## HEALTH & SAFETY

Samara is located in an area free from malaria & tropical diseases.

Full hospital, consultant and general medical services are available in Graaff-Reinet (40 minute drive) and Gqeberha, formerly Port Elizabeth (2.5 hour drive or 30 minute helicopter flight).

Samara has emergency medical evacuation and health & safety protocols in place.

## PAYMENT

- ✓ Mastercard, Visa, Diners Card and American Express are accepted.
- ✓ Credit card payments can be made using the link on the invoice.
- ✓ Internet banking/EFT is accepted. Proof of payment must be sent to Reservations before arrival.